

# Maxie Ayala Orozco

ing.ayoroz@gmail.com

505-77544718

[linkedin.com/in/maxieayala](https://www.linkedin.com/in/maxieayala)

<https://maxieayala.com/>

## Summary

I have 10 years of experience in the technology industry:

- Implementation and management of technological systems, with PHP, Laravel.
- Data analysis of microfinance financial indicators using Power BI for informed decision-making.
- Extensive knowledge of programming languages such as Visual Basic, .NET, and PL/SQL.
- Experience in database management, including MS SQL.
- Knowledge of agile development methodologies, including Scrum and Kanban.
- Experience with SAP.

## Experience

### Technology and Systems Analyst

UAF de Nicaragua

Jan 2014 - Jan 2019 (5 years 1 month)

As a Technology and Systems Analyst in the Financial Analysis Unit, I led the provision of agile and effective support to employees, ensuring the timely resolution of their requests and technological problems. I played a central role in the development of applications, which involved the creation and improvement of computer solutions specifically designed to address the needs of the organization. My technical skills covered a wide range of essential technologies, including SQL Server, web development, C#, Visual Basic, Joomla! and PHP. Thanks to these skills, I significantly contributed to the optimization of processes and the efficiency of the company, ensuring that the technological solutions were perfectly aligned with the objectives and vision of the organization.



### Technology Analyst

SuKarne

Dec 2020 - Jun 2022 (1 year 7 months)

During my previous employment as a Technology Analyst, I was responsible for providing timely support to employees, managing technology requests and incidents within agreed service levels. I also carried out preventive monitoring and periodic reviews to ensure the proper functioning of technologies, taking corrective action when necessary. My role also encompassed essential knowledge of programming languages such as Java, Visual Basic, .NET, and PL/SQL, as well as experience in database management, including MsSQL. In addition, I have acquired functional knowledge of the UML and CMMI development methodologies, as well as desirable experience in SAP ERP systems.



### Software Analyst

CrediFácil Nicaragua

Jun 2022 - Present (2 years)

In my current position as a Software Analyst, I play an essential role in the implementation of technological systems for the company. My work involves the development and maintenance of applications based on PHP and Laravel. In addition, I am responsible for analyzing data related to

financial indicators and microfinance using tools such as Power BI, which enables informed and strategic decision-making.

## Education

### **Universidad Nacional de Ingeniería**

Computer Engineer, Computer Science


2009 - 2014

Comprehensive education in Computer Engineering, with strong knowledge in the design, implementation, and management of computer networks, as well as in hardware and computer systems. I acquired key skills to analyze, improve, and maintain computer systems efficiently.

## Licenses & Certifications

 **Inglés Empresarial: Gestión y Liderazgo - Coursera**  
BUNJZQBRYJ4G

 **Inteligencia de Negocios Con Power BI y Sql Server 2019 - Udemy**  
UC-6d4a57f8-7862-4092-87f5-36ed1d76ba27/

 **Introduction to Data Science - Cisco Networking Academy**  
[https://www.credly.com/badges/70b61d81-dd9e-4799-bdc7-e77a819ef52f/linked\\_in\\_pro](https://www.credly.com/badges/70b61d81-dd9e-4799-bdc7-e77a819ef52f/linked_in_pro)

 **Especialista en business data analytics con Power Bi - Udemy**

## Skills

Git • power bi • Expresiones de análisis de datos (DAX) • MySQL • Microsoft Power BI • Web Development • Visual Basic • Microsoft SQL Server • PHP • Laravel

## Honors & Awards

**Analista Destacado - Unidad de Análisis Financiero de Nicaragua**  
Sep 2016